

Privacy Policy

Your Data

Advanced Gas Services (East Yorkshire) Limited, (hereafter known as Advanced Gas Ltd) enters and stores information given to us by you and gathered by us in the course of our business and relevant to your customer account on to a cloud based system.

The Data entered by us remains your property and Advanced Gas Ltd will not use nor make available for use any of this information without Your permission.

The Data entered on instruction, by you, is stored securely on our systems.

Advanced Gas Ltd access your data solely to:

- a) Implement, service and repair appointments.
- b) Update information regarding your personal details as given by you
- c) Update records relating to servicing, repairs and installations at properties associated with your customer account.

Your Data is sent securely across the Internet

Advanced Gas Ltd.'s servers have SSL Certificates issued by leading certificate authorities, so all Data transferred between users (Our engineers) and the Service is encrypted. Access and storage controls via the Service are however administered by Advanced Gas Ltd as the custodian of that Data.

Advanced Gas Ltd does not store Your credit card details

If you choose to pay for the Service by credit card, your credit card details are not stored by the Service and cannot be accessed by Advanced Gas Ltd staff.

Advanced Gas Ltd will give you access to Your Data at any time. You can request the data by telephone, letter or email.

Data may be permanently deleted by Advanced Gas Ltd, 40 days after Your request.

Advanced Gas Ltd will not sell or otherwise provide Your personal information to a third party, or make any other use of personal information about You for any purpose which is not incidental to the normal use of the Service.

You can opt-out of any email communications

Advanced Gas Ltd sends billing information, product information, Service updates and Service notifications to You via email.

You can opt to be removed from the mailing list. Advanced Gas Ltd will remove You upon Your request.

This policy may be updated from time to time

Advanced Gas Ltd reserves the right to change this policy at any time and any amended policy is effective upon the posting on this website.

Point of Contact

If you have any questions regarding data protection or privacy, please email us via info@ags-gas.co.uk
Or write to us at Advanced Gas Services Ltd, Hotham Street. Hull. HU9 1RD. Telephone 01482 814430.